Brook Forest Water District January 2025 Newsletter



January 1, 2025 – Rate Increase:

As of January 1, 2025, a new rate for water service and readiness to serve fees will go into effect.

This past summer/fall the District installed three new water lines to replace ones that were aging and continued to have several breaks in the past few years. The total cost paid by the District for these new mains was approximately \$640,000. The District was able to pay for the cost of the water main replacement projects this year with reserves.

The District is funded by both quarterly fees and by tax revenues. The fees are typically used to fund the on-going operations of the District while the tax revenues usually support the capital improvement projects, including replacement of water lines. Operation costs have been rising driven by energy, services and regulations. To begin the process of paying for the increased costs the District will institute a \$10 per month fee increase beginning January 1, 2025, payable quarterly. Your new fee will be \$150 per quarter. Undeveloped properties pay a Readiness-to-Serve (RTS) fee that will increase from \$60 to \$75 per quarter beginning January 1, 2025.

This increase is the FIRST increase since January 1, 2015. The District has been able to keep the service and RTS fees at the same rate for ten years.

Service Line Inventory:

New State and Federal laws require the District to inventory all service lines in the District. We need to determine the material that your service line is made of, which means we need your help. The information needs to be completed by all residents, and we will continue to contact you until we have 100% completion. A copy of the survey can be found on our website on the homepage. If you have any questions or need assistance taking photos of your service line please contact the District at 303-674-8194. The completed surveys can be emailed to Brian.welch@evstudio.com. We thank all residents that have provided the survey to the District this year.

Wintertime Shut Offs:

If you are going out of town during the winter months for an extended period (at a minimum one quarter, not more than three quarters), you may request that your water be shut off at the street for non-use. The quarterly fee will be \$75 per quarter, equivalent to our Readiness-to-Serve charge (see Appendix A of the District Rules and Regs on our website). For our System Operator (Dominic) to shut your water off, all bills owing on the property must be paid prior to any shut off and the property owner must pay the District in advance for the turn off and turn on fee, in the amount as stated in Appendix A of the District Rules and Regs – see Section 8.09 B. of the District Rules and Regs for further information.



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Service Line Insurance:

During the past year, the District has worked with two homeowners whose service lines (copper) have had to been repaired and may need to be fully replaced in the future. The service lines are the responsibility of the customer (please see the District Rules and Regulations section – 9.08). The board recommends all residents should check with their property insurance company to find out whether their insurance covers service line repairs/replacement. Please note that copper failure is extremely rare, but it would not hurt to inquire about your personal coverage.

Online Bill Payment Option:

Pay with a Credit Card

If you don't want to pay your quarterly invoice with a check, we offer online bill pay through the District website:

Brookforestwater.org/onlinepayments.html

There is a \$3.50 transaction fee to make an online payment.

Pay via Your Bank with Zelle – Free Option

Use the QR Code below to make a payment with Zelle.

Send Money with **Zelle**

Scan in your banking app to pay BROOK FOREST WATER DISTRICT



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We have a closed group on **Facebook**, please come and join the group so you can stay in the loop with various updates, especially water outages. Our Group:

Brook Forest Water District – Evergreen, CO



BFWD Board of Directors/Meeting Dates:

Board meetings are always open to the public. They are being held on the 2nd Tuesday of the month at 5:30pm and are held via ZOOM video conference, contact the District Administrator for more information.

Happy New Year!

Brook Forest Water District Board of Directors:

President – Tony Langowski Vice President – Ted Schlaebitz Treasurer – Bruce Nicklow Secretary – Steve Drucker Director – Bill Moston

